2016 – 2017 Chapter Balanced Scorecard

Element	Description	Point Allocation
Education		
Quality	A baseline measurement based on either the average overall conference satisfaction score or percentage above average or excellent from 2015 – 2016 data. The RE Council will make a final decision on the measurement at the June 2016 meeting.	10 points
Quantity	Education hours/member were lowered to 12 hours/member for 2016 – 2017 and 2017 – 2018.	10 points
Networking		
	Networking was added as a category with a requirement that each chapter offer four, one-hour intentional experiences that allow members to engage in conversation and networking. Networking can be separate events or in coordination with an educational offering.	10 points
Innovation		
HFMA Strategic Plan	Presentation of one (1) new program that targets the HFMA Strategic Plan (i.e. Physicians/ Payers/Women/Early Careerists) **OR**	10 points
Existing CBSC Element	Reduced point value of 5 points will be awarded for the presentation of an innovation around process improvement to an existing CBSC element or program.	5 points
Membership		
	The membership goal will remain the equivalent of the HFMA overall goal. Partial credit will continue to be awarded to chapters who reach 98% (10 points) or 99% (15 points) of their goal.	20 points
	HFMA will provide chapters a view of their member diversity to see the membership makeup within the three circles, women, and early careerists (as available).	N/A
Certification		
	The percent of certified members will remain at HFMA average or 5% improvement (must be at least 1 member).	15 points
Member Satisfaction		
	Lesser of 55% very or extremely satisfied or 5% improvement.	20 points
Days Cash on Hand		
	150 – 600 days eliminated as a requirement, but will continue to be monitored to ensure that HFMA chapters remain healthy.	N/A
DCMS On-time Reporting		
	On-time reporting was eliminated as a requirement, but will continue to be monitored to ensure that HFMA chapters continue to adhere to established best practices.	N/A
Board Provider/Payer Mix		
	The Board Provider/Payer Mix requirement is 40% provider/payer.	5 points
Threshold Performance Level		
	The Threshold Performance Level (TPL) will remain 60 points for 2016 – 2017. Chapters that fall below 60 points will be required to submit a Chapter Advancement Plan.	N/A