

Baldrige Categories

- Category 1 - Leadership
- Category 2 - Strategy
- Category 3 - Customers
- Category 4 - Measurement, Analysis, and Knowledge Management
- Category 5 - Workforce
- Category 6 - Operations
- Category 7 - Results



Next Steps

- Contact the Quality Texas Foundation www.quality-texas.org or drmac@quality-texas.org
- Multiple Levels
 - Beginner
 - Engagement
 - Commitment
 - Progress
 - Award
 - Award Next

